```
00:00:00,000 --> 00:00:00,133
2
00:00:00,133 --> 00:00:00,500
[Music]
3
00:00:00,500 --> 00:00:03,100
Have you ever needed that perfect book
4
00:00:03,100 --> 00:00:05,133
for your research, only to find out that
5
00:00:05,133 --> 00:00:08,033
it's not available on the UD campus? Well
6
00:00:08,033 --> 00:00:10,266
don't worry! You can use Interlibrary
7
00:00:10,266 --> 00:00:13,400
Loan (also known as ILL) to find that
8
00:00:13,400 --> 00:00:15,200
specialized item you need for your
00:00:15,200 --> 00:00:16,200
research.
10
00:00:16,200 --> 00:00:18,366
What can users get through the
11
00:00:18,366 --> 00:00:21,033
Interlibrary Loan system? "I just got this
12
00:00:21,033 --> 00:00:24,300
entire book in only four days." "Since it
```

```
13
```

00:00:24,300 --> 00:00:26,666 was a PDF scan I was able to access it

14

00:00:26,666 --> 00:00:29,866 on my laptop, through my phone, or on a

15

00:00:29,866 --> 00:00:32,100 tablet." "I'm a concussion researcher and I am

16

00:00:32,100 --> 00:00:35,100 quite often doing the request to get new

17

00:00:35,100 --> 00:00:37,700 articles as they come out." How long will

18

00:00:37,700 --> 00:00:39,933 it take to receive a requested item?

19

00:00:39,933 --> 00:00:42,766
Books and other borrowed items typically

20

00:00:42,766 --> 00:00:44,800 arrive within 10 business days of the

21

00:00:44,800 --> 00:00:47,366 request. Journal articles and book

22

00:00:47,366 --> 00:00:49,800 chapters may arrive in one to two days.

23

00:00:49,800 --> 00:00:51,800 You'll receive an email from

24

00:00:51,800 --> 00:00:54,000 Interlibrary Loan as soon as the item is 00:00:54,000 --> 00:00:56,633 available for pickup. From where does

26

00:00:56,633 --> 00:00:58,266 Interlibrary Loan receive its books

27

00:00:58,266 --> 00:01:00,866 articles and journals? Interlibrary Loan

28

00:01:00,866 --> 00:01:02,933 has partnerships with libraries all over

29

00:01:02,933 --> 00:01:03,400 the world.

30

00:01:03,400 --> 00:01:05,866 You never know from what city, state, or

31

00:01:05,866 --> 00:01:08,800 country your book will arrive. Because of

32

00:01:08,800 --> 00:01:10,833 this distance to travel please allow the

33

00:01:10,833 --> 00:01:12,566 appropriate amount of time for your item

34

00:01:12,566 --> 00:01:15,566 to arrive. When it does, you'll receive an

35

00:01:15,566 --> 00:01:20,133 email to come pick it up. [Music] How much does

36

00:01:20,133 --> 00:01:23,333 the Interlibrary Loan service cost me?

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37
```

00:01:23,333 --> 00:01:26,466 "As a student at UD, there's no extra

38

00:01:26,466 --> 00:01:28,333 charge for it." "There was zero cost to me

39

00:01:28,333 --> 00:01:30,700 as a staff member." "The library covers ILL

40

00:01:30,700 --> 00:01:34,600 costs for faculty also." Do you have other

41

00:01:34,600 --> 00:01:36,366 questions about Interlibrary Loan at

42

00:01:36,366 --> 00:01:38,366 University of Delaware? Go to the

43

00:01:38,366 --> 00:01:40,000 "Frequently Asked Questions" section on

44

00:01:40,000 --> 00:01:42,333 the Interlibrary Loan website. You can

45

00:01:42,333 --> 00:01:44,400 find the ILL webpages from University

46

00:01:44,400 --> 00:01:46,300 of Delaware's library homepage.

47

00:01:46,300 --> 00:01:58,633 [Music]