1
00:00:00,000 --> 00:00:00,166

2
00:00:00,166 --> 00:00:10,200
[Music]

3
00:00:10,200 --> 00:00:12,833
Have you ever needed that perfect book

4
00:00:12,833 --> 00:00:14,900
for your research only to find out that

5
00:00:14,900 --> 00:00:17,800
it's not available on the UD campus? Well

6
00:00:17,800 --> 00:00:20,033
don't worry! You can use Interlibrary

7
00:00:20,033 --> 00:00:23,166
Loan - also known as ILL - to find that

8
00:00:23,166 --> 00:00:24,966
specialized item you need for your

9
00:00:24,966 --> 00:00:25,966
research.

10
00:00:25,966 --> 00:00:28,100
What can users get through the

11
00:00:28,100 --> 00:00:32,966
Interlibrary Loan system? "Well, I just got

12
00:00:32,966 --> 00:00:36,600
this entire book in only four days." "The ILL

13
00:00:36,600 --> 00:00:39,266
staff were able to just get a scan

14
00:00:39,266 --> 00:00:41,633
of the pages I just needed, and since it

15
00:00:41,633 --> 00:00:44,266
was a PDF scan I was able to access it

16
00:00:44,266 --> 00:00:47,200
on my laptop, through my phone, or on a

17
00:00:47,200 --> 00:00:49,500
tablet." "I use ILL quite regularly

18
00:00:49,500 --> 00:00:51,900
actually. I'm a concussion researcher and

19
00:00:51,900 --> 00:00:54,266
so we end up with a lot of new materials

20
00:00:54,266 --> 00:00:56,300
coming out very regularly, and so I

21
00:00:56,300 --> 00:00:59,633
am quite often doing requests to get new

22
00:00:59,633 --> 00:01:03,000
articles as they come out." How long will

23
00:01:03,000 --> 00:01:07,433
it take to receive a requested item?

24
00:01:07,433 --> 00:01:10,100
"One of the craziest materials I ever

25
00:01:10,100 --> 00:01:12,566
requested was this book that was only

26
00:01:12,566 --> 00:01:14,066
available in this library

27
00:01:14,066 --> 00:01:16,433
in Switzerland, and I got the article

28
00:01:16,433 --> 00:01:18,866
scanned within a week."   "Once I made my

29
00:01:18,866 --> 00:01:21,533
request, about a week later I received an

30
00:01:21,533 --> 00:01:23,533
email that my item was here. It was

31
00:01:23,533 --> 00:01:26,900
really easy."   "I requested a book from

32
00:01:26,900 --> 00:01:29,166
Taiwan, and I got it within two weeks."

33
00:01:29,166 --> 00:01:32,033
Books and other borrowed items typically

34
00:01:32,033 --> 00:01:34,033
arrive within 10 business days of the

35
00:01:34,033 --> 00:01:36,966
request. Journal articles and book

36
00:01:36,966 --> 00:01:40,033
chapters may arrive in one to two days.

37
00:01:40,033 --> 00:01:42,033
You'll receive an email from

38
00:01:42,033 --> 00:01:44,233
Interlibrary Loan as soon as the item is

39
00:01:44,233 --> 00:01:46,500
available for pickup. We can get you

40
00:01:46,500 --> 00:01:49,466
almost anything from almost anywhere, but

41
00:01:49,466 --> 00:01:51,133
you have to give yourself enough time to

42
00:01:51,133 --> 00:01:53,833
make the request.

43
00:01:53,833 --> 00:01:55,800
From where does Interlibrary Loan

44
00:01:55,800 --> 00:01:57,300
receive its books articles and journals?

45
00:01:57,300 --> 00:01:59,766
"I've gotten items from as far away as

46
00:01:59,766 --> 00:02:02,900
Australia, the United Kingdom, California,

47
00:02:02,900 --> 00:02:07,800
Oregon."   "The Netherlands, Spain, Germany for

48
00:02:07,800 --> 00:02:10,133
instance."   "I just checked out a book from

49
00:02:10,133 --> 00:02:14,066
Taiwan." Interlibrary Loan has

50
00:02:14,066 --> 00:02:16,033
partnerships with libraries all over the

51
00:02:16,033 --> 00:02:16,533
world.

52
00:02:16,533 --> 00:02:19,033
You never know from what city, state, or

53
00:02:19,033 --> 00:02:21,833
country your book will arrive. Because of

54
00:02:21,833 --> 00:02:23,866
this distance to travel please allow the

55
00:02:23,866 --> 00:02:25,600
appropriate amount of time for your item

56
00:02:25,600 --> 00:02:28,600
to arrive. When it does, you'll receive an

57
00:02:28,600 --> 00:02:33,400
email to come pick it up. How much does

58
00:02:33,400 --> 00:02:37,766
the Interlibrary Loan service cost me?

59
00:02:37,766 --> 00:02:40,000
"As a student at UD there's no extra charge

60
00:02:40,000 --> 00:02:42,100
for it. The library covers all of the

61
00:02:42,100 --> 00:02:44,166
costs."   "The library absorbs the cost

62
00:02:44,166 --> 00:02:47,033
so there was zero cost to me as a staff

63
00:02:47,033 --> 00:02:52,900
member."   "The library covers ILL costs for faculty also." Do you have other questions about

64
00:02:52,900 --> 00:02:54,566
Interlibrary Loan at University of

65
00:02:54,566 --> 00:02:57,500
Delaware? Go to the frequently asked

66
00:02:57,500 --> 00:02:58,966
questions section on the Interlibrary

67
00:02:58,966 --> 00:03:01,800
Loan website. You can find the ILL web

68
00:03:01,800 --> 00:03:03,400
pages from University of Delaware's

69
00:03:03,400 --> 00:03:04,333
library homepage.

70
00:03:04,333 --> 00:03:30,066
[Music]