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00:00:00,000 --> 00:00:03,000

You can get help whether you are doing your research in the

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00:00:03,000 --> 00:00:06,400

Library, in your dorm room. or at home.

3

00:00:06,400 --> 00:00:09,800

If you're in the library building, the reference desk is the place to go with

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00:00:09,800 --> 00:00:13,066

any of your questions. Did you know that reference

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00:00:13,066 --> 00:00:16,366

librarians all have master's degrees in library and information science?

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00:00:16,366 --> 00:00:19,133

That means that experts in finding

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00:00:19,133 --> 00:00:21,900

information are on hand to help.

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00:00:21,900 --> 00:00:24,166

No question is too large or too

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00:00:24,166 --> 00:00:26,433

small. We can help point you to a

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00:00:26,433 --> 00:00:30,266

good database, can help you to find books in the library, and most of all

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00:00:30,266 --> 00:00:34,100

we can save you a lot of time. If you are not doing your research

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00:00:34,100 --> 00:00:36,300

in the Library, you don't have to go it alone.

13

00:00:36,300 --> 00:00:38,500

Just head to the "Ask the Library"

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00:00:38,500 --> 00:00:42,200

link on the home page. From here you can chat live with a

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00:00:42,200 --> 00:00:45,900

librarian during the Reference Desk's normal hours.

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00:00:45,900 --> 00:00:49,033

If your question is a bit more complicated, you can

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00:00:49,033 --> 00:00:52,200

email us and expect to receive a response within 24

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00:00:52,200 --> 00:00:55,500

hours. You can also text us, or call on the phone

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00:00:55,500 --> 00:00:58,800

with quicker questions. One of the

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00:00:58,800 --> 00:01:01,533

most important research skills you can cultivate is

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00:01:01,533 --> 00:01:04,300

knowing when and whom to ask. So remember,

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00:01:04,300 --> 00:01:06,933

never spend more than 20 minutes

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00:01:06,933 --> 00:01:09,600

feeling frustrated when you're conducting your research.

24

00:01:09,600 --> 00:01:15,233

The reference librarians are always willing to assist you!

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00:01:15,233 --> 00:01:16,933