

Have you ever needed that perfect book for your research, only to find out that it's not available on the UD campus? Well don't worry! You can use Interlibrary Loan (also known as ILL) to find that specialized item you need for your research.

### **What can users get through the Interlibrary Loan system?**

"I just got this entire book in only four days."

"Since it was a PDF scan I was able to access it on my laptop, through my phone, or on a tablet."

"I'm a concussion researcher and I am quite often doing the request to get new articles as they come out."

### **How long will it take to receive a requested item?**

Books and other borrowed items typically arrive within 10 business days of the request. Journal articles and book chapters may arrive in one to two days. You'll receive an email from Interlibrary Loan as soon as the item is available for pickup.

### **From where does Interlibrary Loan receive its books articles and journals?**

Interlibrary Loan has partnerships with libraries all over the world. You never know from what city, state, or country your book will arrive. Because of this distance to travel please allow the appropriate amount of time for your item to arrive. When it does, you'll receive an email to come pick it up.

[Music]

### **How much does the Interlibrary Loan service cost me?**

"As a student at UD, there's no extra charge for it."

"There was zero cost to me as a staff member."

"The library covers ILL costs for faculty also."

### **Do you have other questions about Interlibrary Loan at University of Delaware?**

Go to the "Frequently Asked Questions" section on the Interlibrary Loan website. You can find the ILL webpages from University of Delaware's library homepage.

[Music]