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Have you ever needed that perfect book for your research only to find out that it's not available on the UD campus?

Well don't worry! You can use Interlibrary Loan - also known as ILL - to find that specialized item you need for your research.

### **What can users get through the Interlibrary Loan system?**

"Well, I just got this entire book in only four days."

"The ILL staff were able to just get a scan of the pages I just needed, and since it was a PDF scan I was able to access it on my laptop, through my phone, or on a tablet."

"I use ILL quite regularly actually. I'm a concussion researcher and so we end up with a lot of new materials coming out very regularly, and so I am quite often doing requests to get new articles as they come out."

### **How long will it take to receive a requested item?**

"One of the craziest materials I ever requested was this book that was only available in this library in Switzerland, and I got the article scanned within a week."

"Once I made my request, about a week later I received an email that my item was here. It was really easy."

"I requested a book from Taiwan, and I got it within two weeks."

Books and other borrowed items typically arrive within 10 business days of the request. Journal articles and book chapters may arrive in one to two days. You'll receive an email from Interlibrary Loan as soon as the item is available for pickup. We can get you almost anything from almost anywhere, but you have to give yourself enough time to make the request.

### **From where does Interlibrary Loan receive its books articles and journals?**

"I've gotten items from as far away as Australia, the United Kingdom, California, Oregon."

"The Netherlands, Spain, Germany for instance."

"I just checked out a book from Taiwan."

Interlibrary Loan has partnerships with libraries all over the world. You never know from what city, state, or country your book will arrive. Because of this distance to travel please allow the appropriate amount of time for your item to arrive. When it does, you'll receive an email to come pick it up.

### **How much does the Interlibrary Loan service cost me?**

"As a student at UD there's no extra charge for it. The library covers all of the costs."

"The library absorbs the cost so there was zero cost to me as a staff member."

"The library covers ILL costs for faculty also."

Do you have other questions about Interlibrary Loan at University of Delaware? Go to the frequently asked questions section on the Interlibrary Loan website. You can find the ILL web pages from University of Delaware's library homepage.

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